

What Questions You Should Ask A Hosting Service Provider?



The Website Hosting Service

How to know your Web Hosting Plan Includes 24/7 Tech Support?

For building a quality website, everyone factors its design, looks, and features so that it attracts a large number of visitors. Most people find it exciting to work on these areas of **custom website design**. But, people usually overlook one very important factor that is a reliable website hosting service which includes 24/7 technical support. Web hosting means the combined support of electronic space and servers that helps in operating a website. When someone views your website, it means your hosting service provider is transferring your website information in the background to the user's desktop or mobile device. Otherwise, no one would be able to view your website if a proper web host do not manage it. Since your website is supposed to work for your business when you sleep, it is important to choose the best website hosting company that provides you technical support 24/7. However, it is equally important to know what is included in that support.

In my experience, choosing a website hosting plan that provides all-round support is a smart choice anyone could make. As some web experts believe that simple is better, we strive to create a simple layout for your website that can be easily understood by an average web user.

We are listing out some of the important questions that you should ask your website provider about the hosting service that they recommended:

Do They Have “Real People” to help out?

If your website doesn't work properly, it annoys everyone, including you and your visitors. You probably would not want to listen to an automated

voice when you connect to your hosting service provider for getting some resolution. Dealing with an automated phone or web system looks difficult as it doesn't talk like a real person. Even if you are required to fill out a web form to get some resolution, you feel a bit relaxed hoping that any real person would be talking to you in the next moment.

These kinds of services included in a web hosting package help in establishing trust among customers. Seeing the importance of providing 24/7 technical support by hosting service providers, many web design Los Angeles companies have also started to offer technical support to clients.

What does Managed Support include?

On average, your web hosting provider should offer tech support in the following areas:

- *Some of the basic services such as control panel, email, FTP and the servers.* If you report any kind of problem in any of these areas to your web hosting provider, they should be able to check for faults and resolve it as soon as possible.
- *Security of the software.* It needs to be made sure that the software you use on your website is already upgraded to the latest version. This is important so that the website could run smoothly after making updates to the site.
- *Hardware.* Being involved in all the talks about online stores, eCommerce, cloud storage, etc., people usually forget that your website has to be stored somewhere in any physical device. Your hosting company should assure you that their servers are maintained in top condition and the back-ups will never allow your website information to erase.

Since we create your website with a minimalist approach, we give proper attention to the unique appearance of the site, the loading time of the page and ease of navigation. By doing this we make sure that your site makes a bold statement to viewers and contains less amount of information too. This way your website hosting needs could be fulfilled by a large number of hosting service providers. As one of the premier web design firms in Los Angeles, we focus on designing excellent websites that are based on the most advanced technology.

What are my responsibilities in managing a website?

A good hosting company will always tend to give the best possible service to its customers. Still, as a customer, there would be some responsibilities on your shoulders and you must know what are they?

Maintaining Data Back-Ups

If you have some important information on your server, you should keep its back-up to restore the information anytime you need it. However, you can expect your hosting service provider to keep back-up for your site, they might not have the most recent information of your site when you would expect them to provide.

To avoid such problems that customers might face, we recommend some top hosting providers to them who will keep their site always up and running. You can hire our web design company for any of your needs including custom web design and responsive web design. Among creative

industry professionals, **SFWP Experts** is well known as a top **web design Los Angeles company** that consistently delivers highly profitable websites within the expected time and budget.

Transferring Domain Names

As a concerned customer, it will be your responsibility to make sure that whichever domain name you purchase should be transferred to your new website hosting provider.

The website hosting process might not look as glamorous as other aspects of the website building, but it plays an important role in achieving online success. That's why it is not only important to choose a website hosting service that provides good service but also which offers you 24/7 tech support.

With us, you don't need to have second thoughts about website hosting provider. We will give you a satisfying experience of WordPress website hosting that would be hard to find among our competitors. Our **WordPress website design company** offers value-added & quality services to the website owners when they need any help with website designing, website hosting, or web development.

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